Understanding the Standard for Disaster Management in Queensland
Prompt Sheet: Indicators of Outcome 6

IP6

Community Engagement

The community is central to disaster management. Community engagement entails actively involving the community in managing their risk. It involves collaboratively planning how the community's collective efforts will contribute to their safety. Community engagement builds local capability, capacity and community self-reliance. This allows entities to focus their efforts where they are needed most.

Outcome 6: The community makes informed choices about disaster management, and acts on them

The following questions are intended to be used as prompts for entities to think about how the Indicators of this Outcome might apply to their own circumstances.

Communities

Communities are aware of their level of susceptibility to disasters
- How does your entity provide communities with information about their level of susceptibility to different disasters and events?
- How does your entity ensure that communities understand their level of susceptibility?

Communities receive relevant, timely, consistent, easy-to-understand warnings
- Are the warnings that communities receive from your entity relevant and specific to them?
- Are the warnings that communities receive from your entity sent and received at the right time?
- Are the warnings that communities receive from your entity consistent (format, language etc.)?
- How does your entity ensure that the warnings that communities receive are easy to understand?

Communities have access to relevant information about disasters that affect them
- Does your entity make contextualised information available to communities about disasters that affect them?
- How does your entity make relevant information about disasters more accessible to communities?

Communities are aware of the support that is available to them, and their eligibility to access it
- How does your entity ensure that communities are aware of the support that is available to them?
- What information does your entity provide to communities about their eligibility to access support?

Entities

Entities define communities that are at risk of impact from an event
- Has your entity identified the communities that are at risk of impact from the hazards noted in the risk assessment?
- Has your entity defined and documented the boundaries of at-risk communities?

Entities identify and engage with those in the community who are or may be more susceptible to the impact of disasters than others
- Has your entity identified communities who are or may be more susceptible to the impact of disasters than others?

- Has your entity identified and engaged appropriately with those in the community who:
    - have a disability?
    - are elderly?
    - live with chronic illness?
    - are culturally and/or linguistically diverse?
    - experience homelessness?
    - are new, visiting or unfamiliar with the area?
    - are socio-economically disadvantaged?
    - have recently been impacted by a disaster event?
    - experience other circumstances that may adversely impact their ability to cope with events?

Entities provide the community with information that enables them to prevent, prepare for, respond to, and recover from the impact of disasters

- What information does your entity provide the community to enable them to prevent, prepare for, respond to, and recover from the impact of disasters?
- How does your entity ensure that the information that it provides the community enables this?

Entities support the community in developing skills, capability and capacity for disaster management

- What are the skills and capabilities that your entity helps to build in the community?
- How does your entity support the community to increase their skills and capability for disaster management?
- How does your entity help to increase the disaster management capacity of the community?

Entities seek feedback from the community about disaster management practices

- Does your entity seek feedback from the community about disaster management practices?
- How does your entity incorporate the community's feedback into future disaster management practices?

Contact

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