

Understanding the Standard for Disaster Management in Queensland

Prompt Sheet: Indicators of Outcome 10

IP10

Operations

Operations are the activities undertaken by entities during response, relief and recovery for a specific event, including activities to mitigate and prepare for the impacts of that event.

Outcome 10: Relief operations minimise the negative impacts of an event on the community and provide the support needed for recovery

The following questions are intended to be used as prompts for entities to think about how the Indicators of this Outcome might apply to their own circumstances.

Relief operations

Relief operations are coordinated

- How does your entity ensure that the operations that it conducts during relief are coordinated, both with internal operations and those conducted by other entities?

Relief operations are timely and reflect the urgency of the situation

- Does your entity conduct relief operations that are timely?
- Do the relief operations that your entity conducts reflect the urgency of the situation?

Relief operations are informed by plans

- Are your entity's relief operations informed by plans?
- Does your entity use disaster management plans during relief operations?

Relief operations are risk-based and based on evidence

- Are the relief operations that your entity conducts based on risk?
- Does your entity use evidence as a basis for its relief operations?

Relief operations are based on community needs

- How does your entity determine what the community's needs are during relief?
- Does your entity base relief operations on the community's needs?

Relief operations are conducted, led and coordinated by the appropriate entities

- What are the relief operations that your entity is responsible for conducting, leading and/or coordinating?
- Are the relief operations that your entity is involved in conducted, led and coordinated by the appropriate entities with that role or responsibility?

Entities

Entities conduct relief operations that start at the right time

- How does your entity determine the right time to begin relief operations?
- What triggers or criteria does your entity consider to decide when to begin relief operations?
- Does your entity start its relief operations at the right time?

Entities conduct relief operations that support the transition between response, relief and recovery

- Does your entity consider the transition between response, relief and recovery when conducting relief operations?
- How does your entity ensure that relief operations support this transition?

Entities conduct relief operations that incorporate the functions of recovery

- Does your entity consider the functions of recovery when conducting relief operations?
- How does your entity incorporate the functions of recovery into relief operations?

Entities conduct relief operations that support the activities initiated by the community

- How does your entity determine the relief operations that the community initiates?
- How do your entity's relief operations support the activities that the community initiates?

Entities conduct relief operations that minimise the likelihood of unintended consequences impacting the community

- Does your entity consider the unintended consequences, outcomes or impacts, both positive and negative, of the relief operations that they conduct?
- How does your entity minimise the likelihood that relief operations will have unintended negative impacts on the community?

Entities conduct relief operations that improve the community's ability to cope with future events

- Does your entity consider ways that relief operations might improve the community's ability to cope with future events?
- What measures does your entity implement through its relief operations to improve the community's ability to cope with future events?

Contact

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