Understanding the Standard for Disaster Management in Queensland
Prompt Sheet: Indicators of Outcome 11

IP11

Operations
Operations are the activities undertaken by entities during response, relief and recovery for a specific event, including activities to mitigate and prepare for the impacts of that event.

Outcome 11: Recovery operations minimise the negative impacts of an event on the community and provide the support needed for recovery

The following questions are intended to be used as prompts for entities to think about how the Indicators of this Outcome might apply to their own circumstances.

Recovery operations

Recovery operations are coordinated
- How does your entity ensure that the operations that it conducts during recovery are coordinated, both with internal operations and those conducted by other entities?

Recovery operations are timely and reflect the urgency of the situation
- Does your entity conduct recovery operations that are timely?
- Do the recovery operations that your entity conducts reflect the urgency of the situation?

Recovery operations are informed by plans
- Are your entity's recovery operations informed by plans?
- Does your entity use disaster management plans during recovery operations?

Recovery operations are risk-based and based on evidence
- Are the recovery operations that your entity conducts based on risk?
- Does your entity use evidence as a basis for its recovery operations?

Recovery operations are based on community needs
- How does your entity determine what the community's needs are during recovery?
- Does your entity base recovery operations on the community's needs?

Recovery operations are conducted, led and coordinated by the appropriate entities
- What are the recovery operations that your entity is responsible for conducting, leading and/or coordinating?
- Are the recovery operations that your entity is involved in conducted, led and coordinated by the appropriate entities with that role or responsibility?

Entities

Entities conduct recovery operations that start at the right time
- How does your entity determine the right time to begin recovery operations?
- What triggers or criteria does your entity consider to decide when to begin recovery operations?
- Does your entity start its recovery operations at the right time?

Entities conduct recovery operations that support the transition between response, relief and recovery

- Does your entity consider the transition between response, relief and recovery when conducting recovery operations?
- How does your entity ensure that recovery operations support this transition?

Entities conduct recovery operations that incorporate the functions of recovery

- Does your entity consider the functions of recovery when conducting recovery operations?
- How does your entity incorporate the functions of recovery into recovery operations?

Entities conduct recovery operations that support the activities initiated by the community

- How does your entity determine the recovery operations that the community initiates?
- How do your entity's recovery operations support the activities that the community initiates?

Entities conduct recovery operations that minimise the likelihood of unintended consequences impacting the community

- Does your entity consider the unintended consequences, outcomes or impacts, both positive and negative, of the recovery operations that they conduct?
- How does your entity minimise the likelihood that recovery operations will have unintended negative impacts on the community?

Entities conduct recovery operations that improve the community's ability to cope with future events

- Does your entity consider ways that recovery operations might improve the community's ability to cope with future events?
- What measures does your entity implement through its recovery operations to improve the community's ability to cope with future events?

Contact

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