

Understanding the Standard for Disaster Management in Queensland

Prompt Sheet: Indicators of Outcome 12

IP12

Collaboration and coordination

Collaboration and coordination refers to how entities consider an integrated approach, and work together to promote a positive environment within the disaster management sector across all phases of disaster management. It includes the ways in which they show leadership and commitment to the principles behind disaster management.

Outcome 12: Entities proactively work together in a cooperative environment to achieve better results for the community

The following questions are intended to be used as prompts for entities to think about how the Indicators of this Outcome might apply to their own circumstances.

Entities

Entities work within internal agency structures

- What are the internal structures that your entity has in place that impact on the way that disaster management is conducted?
- What are your entity's internal lines of command? How does your entity use these when conducting disaster management activities?

Entities work together within cross-agency arrangements

- Does your entity have arrangements in place with other entities around the way that they will work together for disaster management?
- What are the lines of control that your entity is part of for disaster management?
- How does your entity work together with other entities using these arrangements?

Entities implement disaster management systems and processes that coordinate with their normal business processes

- Does your entity use the same systems for normal business and for disaster management? Or do the systems that your entity uses for normal business and disaster management integrate?
- Are the processes that your entity uses during normal business also able to be applied for disaster management?
- Has your entity identified the normal business systems and processes that need to be coordinated with the processes and systems used for disaster management?

Entities understand the information requirements of other entities

- Has your entity engaged with other entities about their information requirements?
- Does your entity understand which information other entities need for disaster management, and how they can facilitate that?

Entities have a formally assigned, accessible point of contact

- Has your entity formally assigned a point of contact that is accessible to other entities?
- Does your entity know who the points of contact are for other entities that it works with, and how to access them?

Entities work in partnership with community groups and leaders

- Has your entity identified community groups and leaders that it can work with for disaster management?
- How does your entity develop partnerships and work with community groups and leaders for disaster management?

Decisions

Entities make decisions based on risk

- Does your entity consider the risk assessment when making decisions?
- Does your entity consider the current risks that exist when making decisions?

Entities make decisions based on a recognised and documented process

- Is there a documented process that your entity uses to make decisions?
- Is there clarity around your entity's decision-making process, including triggers and conditions that spark the need for a decision to be made?

Entities make decisions based on the best available intelligence

- Does your entity base decisions on the best available intelligence?
- How does your entity incorporate timely, current, accurate intelligence into the decision-making process?

Entities make decisions based on the capability and capacity of all relevant entities

- Does your entity seek to understand the capability and capacity of all relevant entities when making decisions that require their input or action?
- Does your entity consider the capability and capacity of all relevant entities when making decisions?

Entities make decisions based on the positive impact they will make to community outcomes

- Does your entity consider the positive impact that decisions will have on the community when making them?
- Are the decisions that your entity makes based on and influenced by the positive ways that they will impact on community outcomes?

Contact

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