

Standard for Disaster Management in Queensland

Outcomes overview factsheet



Outcomes

Outcomes are high-level statements that all entities should strive to achieve. They are the end-state that the sector is collectively aiming for. Outcomes are grouped under the correlating shared responsibilities.

Outcome 1: There is a shared understanding of risks for all relevant hazards

This is about risk assessments: the process that should be undertaken to develop them, who should be involved, what they should include and consider, and what they should aim to achieve.

Outcome 2: Risk is managed to reduce the impact of disasters on the community

This is about hazard mitigation and risk reduction activities: how they are informed and prioritised, how entities understand hazards and embed mitigation in normal operations, and how the community understands and acts in relation to their risks.

Shared responsibility: Managing risk

Outcome 3: There is a shared understanding of how the impact of disasters will be managed and coordinated

This is about the planning process: how the planning process is embedded into core business and coordinated between different entities, how it enables a shared understanding of roles, capabilities and capacities, and how the community is included.

Outcome 4: Plans outline and detail how the impact of disasters on the community will be reduced

This is about disaster management plans: the things that they should be informed by, what they should consider, and the needs that they should identify and meet.

Shared responsibility: Planning and plans

Outcome 5: Entities proactively and openly engage with communities

This is about how entities engage with their community: the kind of communications that they distribute and how they distribute them, the type of engagement activities that they undertake, how those activities are supported and coordinated, and what they achieve.

Outcome 6: The community makes informed choices about disaster management, and acts on them

This is about how engagement by disaster management practitioners supports the community to take actions appropriate to them: this includes their awareness of hazards and risk, their access to information and resources, and how entities support that understanding and tailor communications based on risk and susceptibility.

Shared responsibility: Community engagement

Outcome 7: Resources are prioritised and shared with those who need them, when they need them

This is about resource and information management: how entities understand and manage their own and each other's requirements, how these needs are coordinated and made available, and how sensitive data is kept secure.

Outcome 8: Entities develop integrated capabilities and shared capacity to reduce the impact of disasters on the community

This is about entities building complementary capabilities: how entities work together to understand and coordinate capability and capacity, and how training and exercising programs are collaboratively developed and implemented to promote consistent understanding in the sector.

Shared responsibility: Capability integration

Outcome 9: Response operations minimise the negative impacts of an event on the community and provide the support needed for recovery

This is about response operations: the attributes that they should have, the needs they should meet, and the way that entities should conduct them.

Outcome 10: Relief operations minimise the negative impacts of an event on the community and provide the support needed for recovery

This is about relief operations: the attributes that they should have, the needs they should meet, and the way that entities should conduct them.

Outcome 11: Recovery operations minimise the negative impacts of an event on the community and provide the support needed for recovery

This is about recovery operations: the attributes that they should have, the needs they should meet, and the way that entities should conduct them.

Shared responsibility: Operations

Outcome 12: Entities proactively work together in a cooperative environment to achieve better results for the community

This is about the way entities work: how lines of command and control are implemented and adhered to, how entities work with liaison officers and the community, and how decisions are made and documented.

Outcome 13: A collaborative culture exists within disaster management

This is about creating a positive learning culture in the disaster management sector: how entities and individuals work together and invest in opportunities to improve themselves and each other.

Shared responsibility: Collaboration and coordination

Outcome 14: Common language is used by all entities within Queensland's disaster management arrangements

This is about common language being used across the disaster management sector to allow for clear communication within and between entities, and when communicating with the wider community. It minimises the potential for confusion and misunderstanding.

Shared responsibility: Common language