

Strategic Plan 2022-26

Government's objectives

The Office of the Inspector-General of Emergency Management supports the Government's objectives for the community:

- Good jobs:** Good, secure jobs in our traditional and emerging industries.
- Better services:** Deliver even better services right across Queensland.
- Great lifestyle:** Protect and enhance our Queensland lifestyle as we grow.

We contribute to the Queensland Government's objectives for the community through:

- Backing out frontline services** and **Investing in skills**

We do this by ensuring that the best possible disaster management arrangements are in place to protect and benefit all Queenslanders.

- Customers first
- Ideas into action
- Unleash potential

- Be courageous
- Empower people

Our VISION

Leading continuous improvement in emergency management

Our PURPOSE

To enhance emergency management in Queensland

Our VALUES

Adaptability | Courage | Inclusiveness | Integrity | Innovation | Leadership



Objectives	Strategies	Opportunities	Risks	Measures
1. Provide assurance and build emergency management capability 	1.1 Conduct assurance activities including independent reviews to enable capacity, capability and resilience 1.2 Regularly review and assess the effectiveness of disaster management and the progress of actions against relevant IGEM Review recommendations 1.3 Enable continuous improvement in Queensland's disaster management arrangements by working with key partners to embed the Standard for Disaster Management 1.4 Enable a learning culture that is intelligence-led, evidence-based and informed by lessons	<ul style="list-style-type: none"> Identify lessons and embed them into practice to inform future direction 	<ul style="list-style-type: none"> Increasing complexity, frequency and compounding effect of disaster events in Queensland 	<ul style="list-style-type: none"> Average cost per assurance activity Maintain customer satisfaction
2. Seek collaborative partnerships 	2.1 Collaborate on engagement activities that deliver a coordinated and shared strategic direction for emergency management in Queensland 2.2 Seek and empower trusted partners and networks to enable contemporary research, resilience and community-centric engagement 2.3 Strengthen relationships with key partners to support adaptability and innovation in emergency management practice	<ul style="list-style-type: none"> Build innovative practice through stakeholder engagement and new partnerships 	<ul style="list-style-type: none"> Changing nature of disaster events in Queensland and competing demands on our partners 	<ul style="list-style-type: none"> Maintain stakeholder engagement Maintain customer satisfaction
3. Focus on our people	3.1 Attract, engage and empower our people to deliver our vision and purpose 3.2 Actively champion inclusion and diversity and demonstrate respect for human rights 3.3 Embed a culture of shared learning to build capability and resilience 3.4 Model strong ethical leadership that supports our values	<ul style="list-style-type: none"> Promote contemporary knowledge and skills through continuous learning 	<ul style="list-style-type: none"> Ability to bolster our workforce with innovative and future-focused staff 	<ul style="list-style-type: none"> Improved workforce satisfaction Maintain customer satisfaction

Acknowledgement: The Office of the Inspector-General of Emergency Management will respect, protect and promote human rights in its decision-making and actions. The Office of the Inspector-General of Emergency Management acknowledges Aboriginal peoples and Torres Strait Islander peoples as the Traditional Owners and Custodians of this Country. We recognise their connection to land, sea and community. We pay our respects to them, their cultures, and to their Elders, past, present and emerging.

